

**These instructions are intended to help your children have a fun time, and ensure their safety. Please read and follow the safety and rental instructions listed, use your own common sense and have a great time!**

1. All childrens castles are age limit to the age of 12 Years (unless an adult castle has been hired). Please ensure no one over this age uses the equipment.
2. No adults are to use this Inflatable unless an adult castle has been hired.
3. No food or drinks (including Alcohol) or chewing gum to be allowed on or near the Inflatable/soft play. This will avoid choking and mess (Please note if the Inflatable/soft play is collected in a dirty condition then the person hiring it will incur a cleaning charge)
4. All shoes, glasses, jewellery and badges **MUST** be removed before using this Inflatable.
5. No face paints, party poppers, coloured streamers, silly string or sand to be used either on or near the Inflatable/ soft play
6. No smoking or barbeques near the Inflatable.
7. Climbing, hanging or sitting on walls is **DANGEROUS** and must **NOT** be allowed.
8. A responsible Adult must supervise the Inflatable at all times.
9. Always ensure that the Inflatable is not overcrowded, and limit numbers according to the age and size of children (adults if hired an adult castle), using it. Try to avoid large and small Children/adults if hired an adult castle from using it at the same time.
10. Ensure that children/(adults if hired an adult castle), are not pushing, colliding, fighting or behaving in a manner likely to injure or cause distress to others.
11. No pets, toys or sharp instruments are allowed on or near the Inflatable/ soft play
12. If the Inflatable is not being used for any part of the day, please switch the blower off at the mains.
13. Do not allow anyone to bounce on the front safety step as a child/adult could easily bounce off the inflatable and get hurt. The step is there to assist users in getting on or off !
14. Ensure that no-one with a history of back or neck problems is allowed on the Inflatable or any child/adult if hired an adult castle, who is feeling unwell.
15. Do not allow anyone to be on the Inflatable during inflation or deflation as this is **DANGEROUS**.
16. Ensure that Children are not attempting somersaults and are clothed appropriately and that nothing can fall out of their pockets.
17. Ensure that an area of 6 feet (2 meters) around the unit is completely clear
18. The Inflatable should not be used if it becomes wet on the jumping area. If no shower cover is fitted and in the event of rain, the unit should not be used.
19. In the event of heavy rain, it is strongly recommended that the Inflatable is switched off. Any wetness, including bubbling (which is normal) can be dried with a towel
20. In the event that the blower stops working, please ensure all users get off the inflatable immediately. Check the fuses and make sure the blower tube or deflation tube has not come undone, check that nothing has been sucked or covering the blower vents this will cause obstruction to the intake. In the event that it overheats, or loses power, switch the blower off at the mains, then switch it back on again 1 or 2 minutes later, and it should restart. If it does not please inform us as soon as possible on 07454963575
21. Please note that all persons using this Inflatable do so at their own risk. The person/s or organisation hiring this Inflatable equipment will be responsible / liable for any damage or injury occurring from or as a result of misuse or reckless use.
22. You must deflate the unit if the wind exceeds Beaufort Scale 5. or 24mph . For safety
23. You **MUST** ensure that the safety step is for Walking on and off. The safety step is **NOT** for bouncing on.
24. Please make sure that all pieces of soft play are on the mats for collection and all balls are in the ball pit ready for collection ,
25. Extra charges may apply if the equipment or inflatable being returned in an unacceptable condition judged by Claire's candy castles i.e :- if it is in a excessively large or multiple marks (i.e shoe marks , face paint, scratches, confetti, or any other marks), damage to the inflatable and any accessory or equipment hired.

## DISCLAIMER

I hereby agree to abide by the terms and conditions listed above.

HIRE DATE

SIGNED

NAME IN FULL  
RESPONSIBLE ADULT (18+)

PRODUCT(S) HIRED

PEGS / SANDBAGS / BOLTS

EXTENSION LEADS

ACCESSORIES I.E MUSIC SYSTEM

MATS

BLOWERS

TIMES OF HIRE

**We wish you a happy event.**

PAYMENT RECEIVED